How to cancel the Payment Plan Auto Pay

Log in to the payment portal:

If the student set up Auto Pay, the student would sign in here: <u>pay.nmsu.edu</u>

If the proxy set up Auto Pay, the proxy would need to sign in here:

https://commerce.cashnet.com/cashneti/static/epayment/nmsupay/login

Once logged in:

- 1. Select **Overview** from the upper left-hand side.
- 2. Under Payment plans, select on the word **Auto Pay** (with a green background)
- 3. A screen will open on the right-hand side of the screen.
- 4. Scroll down and click on the box that states "You have successfully set up Auto Pay. View or edit details here!".
- 5. A new screen will open. Scroll down and select Cancel Auto pay.

